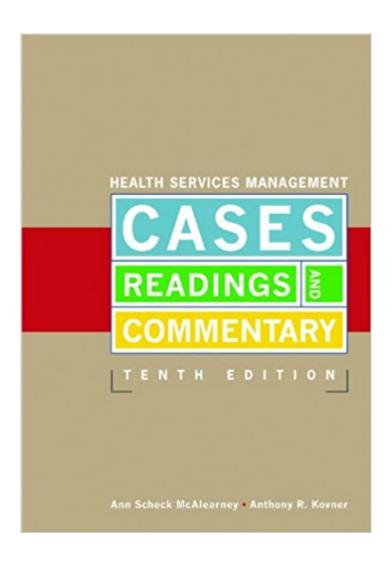


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Health Services Management: Cases, Readings, And Commentary, Tenth Edition





Synopsis

Now in its tenth edition, Health Services Management: Cases, Readings, and Commentary, continues to provide a unique overview of management and organizational behavior theory. Features 20 new cases! The role of the health services manager is explained throughout the updated version of this classic textbook. The tenth edition includes 20 new cases that analyze current issues: service-line management, healthcare reform, the medical home, accountable care organizations, community benefit, and CEO compensation. This book uses a three-pronged approach to examine the skills and experience health services managers need to succeed: Commentaries introduce the topic and provide the context for the readings and cases that follow. Readings bring fresh voices to the topic and provide evidence and timely examples. Cases give students practice in making managerial decisions in a wide variety of settings and situations.

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